

DEPARTMENT OF SPORT, ARTS AND CULTURE

TERMS AND CONDITIONS

Mzansi to the World Cup Lucky Fans Competition

1. Promoter

The Mzansi to the World Cup Lucky Fans Competition (“the Competition”) is organised by the Department of Sport, Arts and Culture (DSAC), an organ of state of the Republic of South Africa, in partnership with appointed sponsors.

2. Competition Period

2.1 Opens: Wednesday 29 April 2026 at 08:00 (SAST)

2.2 Closes: Friday 1 May 2026 at 17:00 (SAST)

2.3 No late, incomplete, or non-compliant entries will be accepted.

3. Eligibility

3.1 Entrants must:

- Be South African citizens or permanent residents
- Be 18 years or older
- Hold a valid South African passport at time of entry with sufficient validity (recommended at least 6 months beyond the planned return date from Mexico)
- Be eligible to obtain a valid visa for Mexico
- Be available to travel in June 2026
- Be able to obtain any required Mexican visa or entry documentation at their own cost and effort. DSAC may provide facilitation support where possible, but success is not guaranteed.

3.2 Exclusions:

- Employees of DSAC, sponsors, affiliated agencies, and their immediate family members

- Any person involved in the administration of the Competition

3.3 DSAC reserves the right to verify eligibility and disqualify any entrant who does not comply.

4. Entry Requirements

4.1 One (1) entry per person

4.2 A 30-second video submission (strict limit)

4.3 Submission via the official DSAC platform

4.4 Required personal details must be accurate and complete

4.5 Entries that are:

- Longer than 30 seconds
- Incomplete
- Fraudulent or misleading

will be disqualified without notice.

4.6 Winners must hold a valid South African passport with adequate remaining validity and be able to secure any required Mexican visa. DSAC cannot guarantee visa issuance.

4.7 DSAC is not responsible for any technical failures, lost, delayed, or corrupted entries, or failures of the submission platform.

5. Prize

5.1 Twenty (20) winners will receive:

- Return flights to Mexico
- Accommodation (3 nights)
- Meals
- Match ticket (11 June 2026)
- Ground transport and logistical support

5.2 Conditions:

- Prize is non-transferable, non-refundable, and not redeemable for cash
- Travel arrangements are at the sole discretion of DSAC
- Winners are responsible for personal expenses not expressly included

5.3 Winners are responsible for ensuring they meet all passport, visa, health, and immigration requirements for Mexico and any transit countries. DSAC will not be liable for any visa refusals, passport issues, or inability to travel. Any winner unable to travel for any reason (including but not limited to visa denial or passport invalidity) will forfeit the prize without compensation, and a replacement winner may be selected at DSAC's discretion.

6. Selection and Adjudication

6.1 Entries will be judged by an independent panel

6.2 Judging criteria include passion, authenticity, storytelling, and football support

6.3 DSAC reserves the right to:

- Reallocate prizes
- Adjust club representation
- Withhold prizes if entries do not meet standards

6.4: The panel's decisions, including any adjustments to club allocations or wildcard awards, are final, binding, and not subject to review or appeal. DSAC may, in its sole discretion, disqualify entries or withhold prizes if it reasonably believes the Competition's integrity is compromised or if entries fall below minimum quality standards."

6.54 All decisions are final and binding. of the adjudication panel and DSAC are final, binding, and not subject to appeal or review. No correspondence will be entered into.

7. Winner Verification

7.1 Winners must:

- Provide valid identification and documentation
- Confirm availability to travel
- Comply with all travel requirements

7.2 Failure to comply will result in forfeiture of the prize.

7.3 Winners must provide all requested documentation (including proof of identity, passport, and travel availability confirmation) within 48 hours (or a specified reasonable period). Failure to do so will result in forfeiture.

8. Travel and Participation Conditions

8.1 Winners must:

- Comply with immigration, health, and travel regulations applicable to Mexico at the time of travel.
- Travel at their own risk
- Adhere to any codes of conduct set by DSAC or partners

8.2 DSAC is not responsible for:

- Visa rejections
- Travel disruptions
- Personal incidents during travel; and
- Provides no guarantee of visa approval or entry into Mexico and bears no responsibility for any costs, losses, or damages arising from failure to obtain necessary documentation or from any travel disruptions, cancellations, or force majeure events.

8.3 Winners are responsible for ensuring they meet all passport, visa, health, and immigration requirements for Mexico and any transit countries. DSAC will not be liable for any visa refusals, passport issues, or inability to travel. Any winner unable to travel for any reason (including but not limited to visa denial or passport invalidity) will forfeit the prize without compensation, and a replacement winner may be selected at DSAC's discretion.

8.4 DSAC shall not be liable for any failure or delay in performing its obligations due to events beyond its reasonable control, including (but not limited to) acts of God, war, strikes, pandemics, government restrictions, or cancellation/postponement of the match by FIFA or host authorities.

9. Protection of Personal Information Act (POPIA) Compliance

In accordance with the Protection of Personal Information Act (POPIA):

9.1 Collection of Information

By entering the Competition, participants voluntarily consent to the processing of their personal information for the purposes set out below, in accordance with POPIA. Consent may be withdrawn, but this may result in disqualification.

By entering, participants consent to the collection of:

Name and surname

- Contact details
- Video submissions
- Identification documents (for winners)

9.2 Purpose of Processing

Personal information will be used for:

- Administering the Competition
- Verifying entrants and winners
- Travel arrangements
- Communication and announcements
- Promotional and public relations purposes
- Adjudication and winner selection
- Facilitation of travel arrangements, including sharing with travel agents, airlines, accommodation providers, and Mexican authorities where necessary for visa/support processes.

9.3 Storage and Security

- Information will be stored securely by DSAC and authorised partners
- Reasonable technical and organisational safeguards will be implemented

9.4 Disclosure

Information may be shared with:

- Sponsors and travel service providers
- Government entities where required by law

9.5 Data Subject Rights

Participants have the right to:

- Access their personal information
- Request correction or deletion (subject to legal obligations)
- Object to processing where applicable

Requests may be directed to DSAC through official channels.

9.6 In the event of a personal information breach, DSAC will notify affected data subjects and the Information Regulator as required by POPIA. The POPIA is available on the Department's official website: www.dsac.gov.za or directly found at <https://www.dsac.gov.za/DSAC%2520PAIA%2520manual>

10. Promotion of Access to Information Act (PAIA)

10.1 This Competition and all related records held by DSAC are subject to the provisions of the Promotion of Access to Information Act.

10.2 Participants have the right to request access to records held by DSAC in terms of PAIA, subject to the procedures, limitations, and exemptions prescribed in the Act.

10.3 Requests for access to information must be submitted in the prescribed form to the DSAC Information Officer, as published in the Department's PAIA Manual.

10.4 Access to information may be refused in accordance with applicable legal provisions, including but not limited to:

- Protection of personal information of third parties
- Confidential commercial information
- Records privileged from production in legal proceedings

10.5 The DSAC PAIA Manual, which outlines the procedure for requesting access to information, is available on the Department's official website: www.dsac.gov.za or directly found at <https://www.dsac.gov.za/DSAC%2520PAIA%2520manual>

10.6 By participating in the Competition, entrants acknowledge that:

- Certain information related to the Competition may be subject to disclosure where required by law
- Personal information will be protected in accordance with applicable legislation, including the POPIA

11. Media Release and Publicity

11.1 By entering, participants:

- Grant DSAC a royalty-free, perpetual, worldwide licence to use their:
 - o Name
 - o Image
 - o Video content

11.2 Agree to participate in media interviews, promotional campaigns, and public appearances

11.3 This includes use across:

- Television
- Digital platforms
- Social media
- Government publications

11.4 No compensation will be payable.

11.5 Participants acknowledge that their video submissions and personal details may be used publicly and consent to such use for promotional purposes related to the Competition and Bafana Bafana/DSAC initiatives.

12. Indemnity and Limitation of Liability

12.1 By entering, participants agree to indemnify and hold harmless DSAC, its: entering and/or accepting the prize, participants and winners agree to indemnify, defend, and hold harmless DSAC, its employees, officials, sponsors, partners, and agents from and against any and all claims, damages, losses, liabilities, costs, and expenses (including legal fees) arising out of or in connection with:

- their participation in the Competition;
- acceptance, use, or misuse of the prize;
- travel to, from, or within Mexico (including any acts or omissions during the trip); or any breach of these Terms and Conditions.

12.2 To the extent permitted by law, DSAC shall not be liable for any direct, indirect, consequential, or special damages, including but not limited to loss of profits, personal injury (except where caused by DSAC's gross negligence), illness, death, property damage, or any other loss arising from participation, prize acceptance, or travel.

12.3 DSAC shall not be liable for any failure or delay in performing its obligations due to events beyond its reasonable control, including (but not limited to) acts of God, war, strikes, pandemics, government restrictions, or cancellation/postponement of the match by FIFA or host authorities.

To the extent permitted by law, DSAC shall not be liable for Injury, loss, or damage, technical failures or acts beyond its reasonable control (force majeure)

13. Right to Amend or Cancel

13.1 DSAC reserves the right to:

- Amend these Terms and Conditions
- Suspend or terminate the Competition

at any time, without prior notice, where necessary.

13.2 Any amendments will be published on www.dsac.gov.za and will apply from the date of publication.

14. Disqualification

DSAC may disqualify any participant who:

- Tampers with the entry process
- Submits false information
- Acts in a manner inconsistent with the spirit of the Competition

- fail to provide required documentation promptly, breach of any travel precondition, or conduct bringing DSAC into disrepute.

15. Governing Law

These Terms and Conditions are governed by the laws of the Republic of South Africa.

16. Dispute Resolution

Any disputes will:

- First be addressed through internal resolution mechanisms
- Failing which, be referred to appropriate legal channels within South Africa

17. Enquiries

All enquiries must be directed via: LuckyFans@dsac.gov.za

APPROVAL

Approved by:

Director-General

Department of Sport, Arts and Culture

Date: _____